



We provide Healthy Solutions



LOGIC IS

Specialized in support activities for Clinical Engineering Departments, Medical Global Service Companies and Professionals working in the Healthcare sector.

A leading vendor in the international market, supplying spare parts, accessories and disposable biomedical equipment

Providing a specialized technical service center

Supplying a streamlined and efficient logistics hub.





LOGIC IS ALSO

- Co-founder of the school for Biomedical Service Technicians ITS Alessandro Volta

www.itsvolta.it

- Co-founder of the BioHighTechNet business network

www.biohightech.net

- Member of the Confindustria Altoadriatico and Confcommercio Associations

SERVICE

Logic has focused on repairs that cannot be handled by internal service departments. More than 2,000 repairs per year are carried out on the following types of equipment:

- Ultrasound probes
- Defibrillators
- Multiparametric monitors and modules
- Electrosurgical units
- Endoscopy camera heads
- Rigid endoscopy units
- Electrocardiographs
- Phoetal monitors and related transducers

Logic, was the first European company repairing ultrasound probes, starting the service in 2007. We offer courtesy probes (loans) during the repair process of standard, volumetric and transesofageal transducers from the most popular brands.

SPARE PARTS AND MEDICAL ACCESSORIES

Since 1999, Logic has been supplying spare parts for biomedical equipment from major brands, including:

- LCD displays
- electronic boards
- mechanical components
- printer rollers
- switch panels

Logic can guarantee the availability of a wide range of accessories, both OEM original and compatible, including:

- ECG and monitoring cables
- Reusable and disposable SpO2 sensors
- SpO2 extension cables and adapters
- Temperature probes
- NIBP cuffs
- Cables and transducers for IBP

PARTNERSHIP

Since 2007 Logic is the official Italian distributor of UNIMED Medical Supplies Inc., a leading manufacturer of medical accessories. Unimed accessories gained a strong reputation and are currently widely utilized by public and private hospitals, Medical Global Service Companies and manufacturers of biomedical equipment.



Most Unimed accessories are in stock and available from the Italian Logic warehouse in Trieste.









ISO CERTIFICATION

Logic is an ISO 9001:2015 and ISO 13485:2016 certified company for sales and service activities and therefore strictly follows a public quality policy that includes:

Standard

- Customer satisfaction orientation
- Processes with measurable performance indicators
- Constantly analyzed and improved internal procedures
- Continuous training of the staff
- Analysis and prompt resolution of detected non conformities through documented procedures







Continual

Certification

Logic received for more than 10 consecutive years the DOTmed 100 award for the world's top 100 companies in the medical industry, according to customers and suppliers reviews. It is also a "DotMed Certified" company, a label awarded to suppliers who comply with DotMed's code of ethics

Process

Customer

ETHICS

Logic progressed continuously since 1999 following an ethical approach to the market. Core values (FRHoST) never changed and are the following:

- Fairness (in business dealings)
- Respect (of local cultures and commitments)
- Honesty (in establishing a balanced business strategy)
- Sharing (of information and technical documentation)
- Transparency (in pricing policy)

Solid international ratings are encouraging the company to move ahead following the ethical footprint and cooperating with noprofit Institutions, non governmental organizations and charitable foundations in international cooperation projects, mainly in African countries.

Logic has decades of international experience and therefore can support the customers offering custom-made financial and technical solutions.

Since 1999 the company strives to create and maintain a work environment in which people are treated with dignity, decency and respect. In 2021 the approach was further strengthened with the adoption of an anti-harassment internal code and with the appointment of a dedicated trusted advisor.

ENVIRONMENT

Building a business with the desire to make the world a better place.

Logic has always been committed in respecting the environment and has therefore implemented evolved corporate policies for energy efficiency and the use of recyclable materials.

Logic installed a state of the art cooling and heating system that does not use any oil or gas. Most of the electricity required in the company comes from solar panels.

Packaging materials are mostly recycled, including plastic-free adhesive tape and recycled paper.

Logic furthermore encourages the employees to use eco-friendly transport solutions and a healthy lifestyle.





LOGIC ABROAD

Logic has hundreds of suppliers and customers located in the European Union, in USA, in Asia and in Africa. At the present time the company has branch offices in Slovenia (Visped d.o.o.), Ghana (Logic Healthcare Africa Ltd.) and in Senegal (Logic Senegal S.a.r.l.) in addition to official partnerships in more than 20 countries. Logic personnel speak fluently in Italian, English, French, Arabic, Slovenian and Croatian languages, since it is a basic requirement in the new global market.

Through listening, quality and courage to innovate Logic supports Foundations and NGOs in choosing the correct healthcare equipment to be provided to healthcare facilities

Up to today medical equipment was successfully deployed in Libya, Uganda, Central African Republic, Zimbabwe, Cameroon, Ghana and Senegal.

CONTINUOUS TRAINING

Logic S.r.l. is **co-founder** of the "Technical Institute for New Life Technologies Alessandro Volta" (www.itsvolta.it) a 2 years school for biomedical service engineers with a hands-on approach.



Every year more than 50 engineers get a service engineer degree and the most deserving ones receive an additional 6 months training at Logic.

Only the best ones are finally hired by the company.



Every year a detailed training plan is prepared for each employee on different topics, including foreign languages, accounting, regulatory issues, etc.

Everybody is happy with the acquired skills at Logic!



WHY LOGIC?

- Professional support to identify the most suitable solutions for every need
- Customized quotations and financial solutions
- Best product at the most affordable price, as a the result of continuous market research
- Large warehouse dedicated to devices, spare parts and accessories
- Specialized service laboratories
- Quality control and traceability for all the goods, complying to the European Medical Devices Regulation n. 2017/745
- Risk assessment and analysis on products complying to the European Medical Devices Regulation n. 2017/745 and to the ISO 9001 and ISO 13485 norms.
- Wide range of service contracts solutions
- Business ethics and transparency.



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